

**MUTE Button** 

LED indicates on / off

LIVE KEYPAD

Handset free dialing &

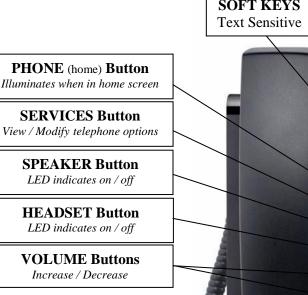
Ringer On / Off





OSV OpenScape IP55
Telephone Reference Guide

**ALERT BAR -** Flashes upon incoming calls and provides NEW Voicemail notification



**GRAPHIC Display** 

PROGRAMMABLE Buttons

**MESSAGES Button** 

Access Voicemail

**CALL LOG Button** 

**DIRECTORY Button** 

**FORWARD Button** 

**CONFERENCE Button** 

TRANSFER Button

**HOLD Button** 

LED indicates on / off

**MICROPHONE** 

MICKOPHONE
When utilizing 2 xv

When utilizing 2-way Speakerphone

## SOFT KEYS Text Sensitive NAVIGATION BLOCK

Key	Function during text input	Function when held down
<b>*</b> +	Write special characters	Deactivate the ring tone.
#⊷	Switch between upper/lower case and digit entry.	Activate telephone lock.

Tool to guide & make

selections from Context Menu

Below icons appear in Telephone Display when feature is activated

ICON	EXPLANATION	
	VOICEMAIL MESSAGES have been received	
(≄	One or more NEW entries added to CALL LIST	
<u></u> ٠.	CALL FORWARDING is active	
-	The DO NOT DISTURB function is active	
Ø	RINGER is OFF	
4	BEEP TONE is ON	



SOFT KEY OPTIONS DURING INCOMING	Accept - Press the Answer soft key to accept the call via speaker  NOTE: If utilizing a Headset, the call will divert to your Headset.
CALL (WHILE TELEPHONE IS RINGING)	<b>Deflect</b> – Press the <b>Deflect</b> soft key, type the desired destination
	number, press <b>OK</b> to <i>redirect</i> incoming call
FEATURE	NAVIGATION BLOCK / Button Options
ANSWERING A CALL	While telephone is ringing – Lift the <b>Handset</b>
	OR - Press the FLASHING Speaker button.
via Handset Speaker Button or Headset Button	(Speaker LED will illuminate SOLID once answered)
	OR - Press the FLASHING Headset button (Headset LED will illuminate SOLID once answered)
	(telephone icon appears in display along with connection timer during active call)
PLACING A CALL	EXTERNAL CALLS
^	LOCAL: Dial the <b>7-digit Local Number</b> LONG DISTANCE: Dial <b>1</b> - area and a resumber.
BACK SOK >	LONG DISTANCE: Dial 1 + area code + number
button	INTERNAL CALLS
TIP. There is a 2-4 second delay often enterior a	Dial the 5-digit Internal Extension number
TIP: There is a 3-4-second delay after entering a number before the system will place the call. This	NOTE: For impropriets distingt pages the Diel out trans or OV or Lift the
provides the ability to utilize the Navigation block	NOTE: For immediate dialing, press the <b>Dial</b> soft key, or <b>OK</b> , or <b>Lift the</b> Handset after entering the number. If one of the three selections is not
BACK option to delete a mistyped number and enter it correctly prior to placing the call.	made, the system will place the call automatically after delay
HANDSET FREE DIALING	With the Handset in the cradle, dial the desired number
	Press the <i>Dial</i> soft key OR press <b>OK</b>
All telephones have a "live" keypad which allows immediate dialing without	Call is placed via Speaker or Headset!
lifting the receiver. This will automatically activate the SPEAKER option on the telephone OR the Headset (if being utilized).	NOTE: If the Dial soft key or OK is not pressed, the system will place the call
, , ,	automatically, after delay
SWITCHING DEVICES	<ul> <li>To move a call from Handset to Speaker</li> <li>While connected to the caller, press the Speaker button</li> </ul>
Move a call from Handset to Speaker and Speaker to Handset	Once the Speaker LED illuminates, replace the handset into the
	cradle
	To move a call from Speaker to Handset
	While connected to the caller, lift the handset
DED. 41	The Speaker LED will deactivate at this time  Proved to Prove the Provential Proven
REDIAL  Enables user to call the last internal / external number dialed	<ul> <li>Press the <i>Redial</i> soft key</li> <li>OR get Dial Tone and press the <i>Redial</i> soft key</li> </ul>
HOLD (non keyset - line appears on display only)	During a call, press the HOLD button (LED flashes)
Place a caller on hold .at your extension	(Call appears in display during hold along with hold icon and timer.)
→ ►	To take the call OFF of HOLD
(hold icon-appears next to held call)	Press the flashing <b>HOLD</b> button (or the Reconnect soft key)
HOLD (keyset – line appears on display & button)	During a call, press the <b>Hold</b> button (LINE button of held call flashes for duration of held call.)
Place a caller on hold on a line programmed on your phone	NOTE: The Hold button LED will not illuminate during held call.
	To RECONNECT to HELD CALL
	Press the flashing Line button of held call
MUTE	To Activate mute, press the <b>Mute</b> button
	The LED on Mute button will illuminate to ensure feature is
To temporarily deactivate the microphone on the handset, speakerphone or headset (if being utilized)	activated
	To Deactivate mute, press the illuminated <b>Mute</b> button  The LED and the Mute little will be a directly at the mute.
TRANSFER	The LED on the Mute button will deactivate  ANNOUNCED TRANSFER
TRANSFER	ANNOUNCED TRANSFER
Send a call to another destination after being answered	During a call, press the <b>Transfer</b> button     Dial the degired number and proceed the <b>Dial</b> soft key (cr. <b>2</b> /4).
	<ul> <li>Dial the desired number and press the <i>Dial</i> soft key (or <i>OK</i>)</li> <li>When party answers, announce the call</li> </ul>
	To Complete the Transfer, press the Transfer button or soft key
	10 complete the transier, procedure transier batter of soit key



FEATURE	NAVIGATION BLOCK / Button Options
TRANSFER (cont.)	If the party does not answer or does not wish to accept transfer
TRANSFER (Cont.)	Press the <i>Drop &amp; Return</i> soft key. This will disconnect the current
	connection and return to the held call.
	<u>UNANNOUNCED TRANSFER</u>
	During a call, press the <b>Blind Transfer</b> soft key
	Dial the desired number and press the <b>Start Transfer</b> soft key (or
	OK) - The call is immediately transferred!
CONSULT	During a call, press the Consult soft key (current call is placed on hold)
To place your current call on SOFT HOLD and make a second call	• Dial the desired number and press the <b>Dial</b> soft key (or <b>OK</b> )
	If the party does not answer or you are finished with the call
	Press the <i>Drop &amp; Return</i> soft key. This will disconnect the current
	connection and return to the held call.
	To <b>TOGGLE</b> between the two parties, press the <i>Alternate</i> soft key
CONFERENCE	During a call, press the Conference button  Pinton and the Pi
To join up to 10 parties together on a telephone call	Dial desired telephone number and press the <i>Dial</i> soft key (or <b>OK</b> )
	Once party answers, press the <b>Conference</b> button to join all
	parties  NOTE: If an additional party does not answer or wish to join the conference,
	select the <i>Drop &amp; Return</i> soft key
RINGER OFF / ON	To DEACTIVATE the telephone ringer
	Press the <i>Ringer Off</i> soft key OR
To disable / enable the RINGER but allow incoming calls	Press and hold the ASTERISK * key located on the keypad for 2
l <u>Ø</u>	seconds
- <del>-</del>	To ACTIVATE the telephone ringer
A BELL ICON with a slash through it will appear along the top of the telephone	Press the <i>Ringer On</i> soft key OR
display (to the right of the time) indicating the ringer has been disabled.	Press and hold the ASTERISK * key for 2 seconds
BEEP TONE ON / OFF	To ACTIVATE the BEEP TONE
To enable / disable the BEEP TONE instead of ringer for inbound calls	Press and hold the <b>ASTERISK</b> * key located on the keypad for 3
	seconds (ICON will change from Ringer OFF to Beep Tone ON)
	To DEACTIVATE the BEEP TONE
A BELL ICON with a musical note will appear in the telephone display (to the	Press and hold the <b>ASTERISK</b> * key located on the keypad for 3
right of the time) indicating the BEEP TONE has been activated.	seconds (ICON will disappear)
CALL WAITING (non-keysets only)	During a call, if a second call is presented to the telephone, press
Allows NON KEYSET users to answer a second inbound call while	the <b>Accept</b> soft key (If call is not accepted, it will forward to voicemail)
currently on an active call	The first call is automatically placed on HOLD and you are
	immediately connected to the second caller.
NOTE: The four indicators presented during an	To Alternate between the callers, press the Alternate soft key
inbound call for Call Waiting are: Triple-beep Tone, Alert Bar Flash, Caller ID of inbound	To Conference calls together, press the Conference button
caller and the option to <b>Accept</b> or <b>Deflect</b>	To <b>Drop</b> the current party and <b>return to held call</b> , press the <b>Drop</b>
,	& Return soft key (may be located under the MORE soft key options)
DIRECTED PICKUP	STATION PICKUP
Allows user to answer another ringing telephone	Lift Receiver and select the <b>Directed Pickup</b> soft key      The selection of the direction of the dire
	<ul> <li>Enter the 5-digit extension number of the ringing telephone</li> <li>Press the <i>OK</i> soft key</li> </ul>
	You are connected to the caller!
FORWARD	To Activate Call Forwarding
FORWARD	Press the Forward button
To temporarily redirect your calls to another number	Press the Followard button     Press the Enter Dest soft key
	<ul> <li>Dial the destination number and press Set Forwarding soft key</li> </ul>
	The FORWARD icon along with the target will appear in the
NOTE: Once a forwarding target has been set, it	top left corner of the telephone display and the Forward button will illuminate when active.
is saved in the system. To continue using the	
same target, simply press the Forward button to activate/deactivate forwarding.	To Cancel Call Forwarding  - Pross the illuminated FORWARD button
astrato, asastrato for warding.	Press the illuminated FORWARD button



## **NAVIGATION BLOCK / Button Options FFATURE** To ACTIVATE DND DO NOT DISTURB (DND) • Press the **DND On** soft kev Disables ringer and redirects inbound caller to voicemail (if programmed) (DND icon will display with hand and red circle when activated) To CANCEL DND • Press the **DND Off** soft key To CLEAR and / or VIEW your Call Log / List CALL LOG/LIST • From an Idle Menu, press the Call Log button Press the Call Log button to switch between the following tabs: The Call Log icon will appear in the telephone display AND the Call Log button MISSED, DIALED, RECEIVED or FORWARDED will illuminate SOLID if you have a missed call(s). Once the list is viewed, the Scroll \$\dightarrow\$ and highlight a name from the list indicators will deactivate. Press the desired soft key (Dial, Details, Delete) Each call list may contain up to 30 entries. Once this limit is reached, the oldest • Press the **PHONE** button to return to the HOME Telephone Mode entry in the log is deleted. NOTE: To clear all numbers from the list, select the MORE soft key and Multiple calls from the same number are only listed once. The amount of call attempts are logged in the "Details" soft key option. select DELETE ALL. SHIFT • Press the **SHIFT** button (LED will illuminate) Provides access to the "shifted" side of a programmable button TIP: Each Programmable button has two sides: NORMAL and SHIFTED; Press the desired programmed button which allows each button to contain two features accessible to the user. • Press the **DIRECTORY** button (repeat to toggle between tabs) PERSONAL DIRECTORY **Personal Directory** To access / create your Personal Directory of telephone numbers Press the New contact soft key to add a user • Press the **Groups** soft key to create / manage contact groups Corporate Directory (may not be applicable) Select the Advanced Find soft key to search by name • Select the Qualifier soft key to filter search **NOTE:** Use the Nav button to back up / return to previous screen • Press the **PHONE** button to return to the HOME Telephone Mode PROGRAMMING A FEATURE OR SPEED Press and hold the Programmable button you wish to change Press the OK soft key • Highlight the field corresponding to the side of the button you Programmable Buttons are available for the user to create 1-touch speed dial

DIAL BUTTON ON THE TELEPHONE

buttons or customized features.

NOTE: If a 1-touch speed dial number is desired in a programmable button, choose Selected Dialing as the feature option in the Normal or Shifted field.

TIP: User may program a Deflect button on a sensor key with the Xpressions Transfer Access Number in the Settings field. This will forward an inbound call directly to voicemail when pressed.

- wish to program (Normal or Shifted) Hint: Scroll V DOWN for
- Once highlighted, press the **Edit** soft key (or **OK** on the Navigation Block) **NOTE:** You may also select the *Cancel* soft key at this time.
- Scroll through the list of available features and highlight your selection
- Press the Select soft key (or OK) to confirm selection
- Scroll V DOWN to Label and press the Select soft key (or OK)
- LABEL the button using the letters on the keypad and the Nav button to delete characters. Hint: the soft key Abc → abc will **change the letter size, numbers, etc.** (or press the # sign)
- Press the Done soft key (or OK) when label is complete
- Scroll V DOWN to Settings and press the Edit soft key (or OK)
- Type number to speed dial and press the **Done** soft key (or **OK**) when complete
- Press the Save & Exit soft key (services button will be illuminated)
- Press the **PHONE** button to return to the HOME Telephone Mode

**AUDIO SETTINGS** (select = press the appropriate soft key or the OK option on Navigation Block)

- Press the SERVICES Button
- Select USER menu (if required, dial the password 123456 and press OK)
- Scroll \$\diamole\$ to and select Audio
- Scroll \$\display\$ to and select Settings
- Scroll \$\display\$ to and select Ringer = select from Pattern or wav files
- If Pattern is selected for the Ringer Type, scroll to and select Melody; Select a Ring tone 1 thru 8
- Select Save & Exit & press the PHONE button to return to the HOME Telephone Mode

