

# Wi-Fi Calling

There are some SBM locations that have poor cellular signal issues from the carrier (from Verizon Wireless, AT&T, T-Mobile, etc.) which can impact phone calls/texts. If you are in one of these locations, you can use an SBM WiFi network to assist your phone in sending/receiving calls/messages. Please follow the instructions below. Keep in mind that your phone will decide when to use the cellular network or WiFi on its own, and the transition at times can disconnect a call (like when leaving or entering a building).

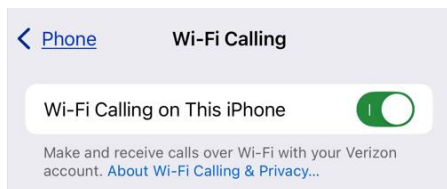
First, connect your iPhone to **SBM-Employees** WiFi network if you haven't done so already.

For instructions on how to connect to **SBM-Employees**, go to:

<https://tinyurl.com/SBM-Employees-for-iOS>

Next, configure **Wi-Fi Calling** by going to **Settings > Apps > Phone > Wi-Fi Calling**.

Set **Wi-Fi Calling** to **enabled** – see below:



To confirm that Wi-Fi Calling is working properly, test by doing any of the following:

1. From an office desk phone, call your iPhone cellular number.
2. From your iPhone, call your office desk phone number.
3. From another cell phone, send a text to your iPhone number.
4. From your iPhone, send a text to another cell number.