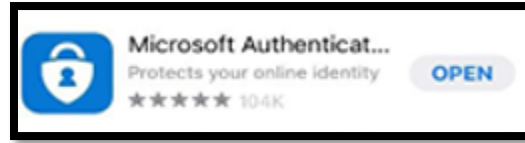


## MICROSOFT AUTHENTICATOR APP

### Microsoft Authenticator Mobile App Install Instructions



#### VIDEO INSTRUCTIONS:

Microsoft Authenticator Video: [How to Install the Microsoft Authenticator App](#)

#### WRITTEN INTRUCTIONS:

##### Step I: On your Mobile Device

- Download and install the **Microsoft Authenticator App**

iPhone App Store: [Microsoft Authenticator - App Store](#)

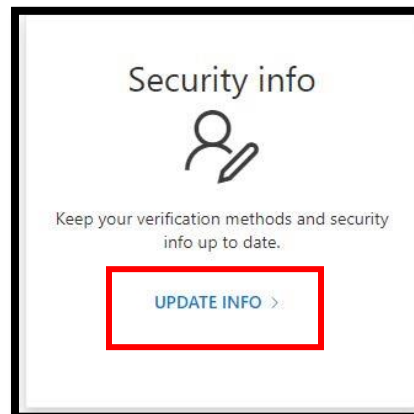


Android Google Play Store: [Microsoft Authenticator - Google Play](#)

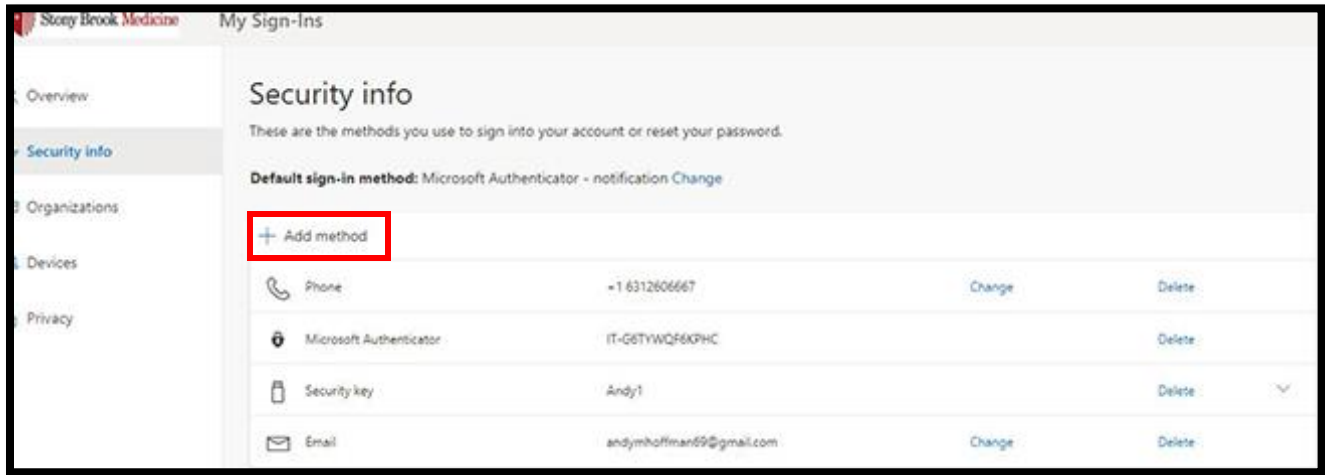


##### Step II: On your Desktop or Laptop

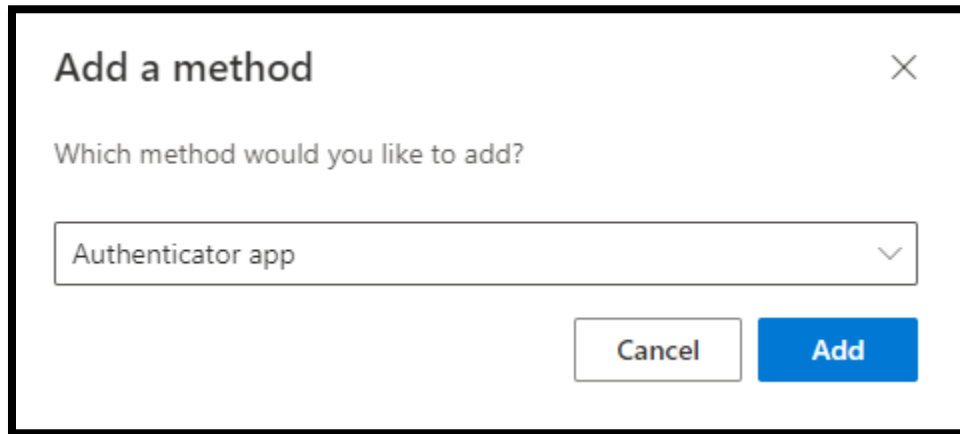
- Log in to <https://myaccount.microsoft.com>
- Select **Update Info** and Sign in using your stonybrookmedicine.edu work address and password.



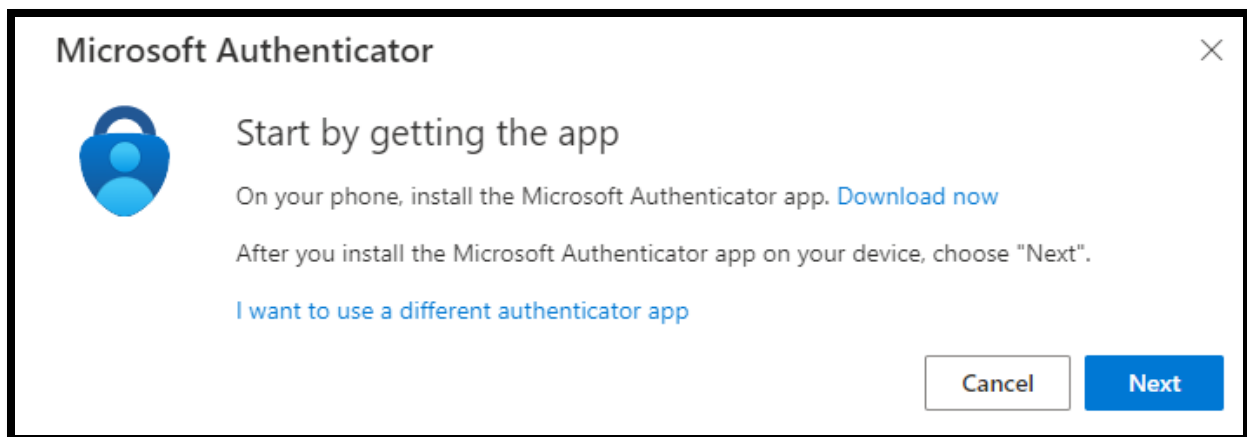
- Select Add Method



- Select Authenticator app from dropdown, then select Add

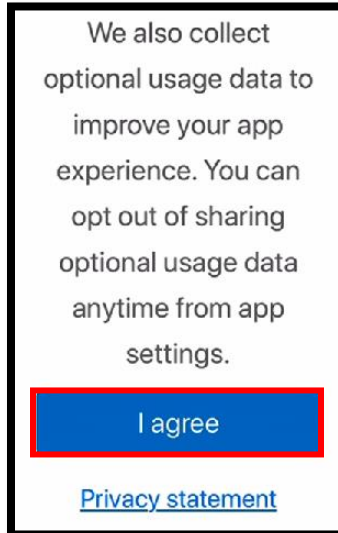


- With the Microsoft Authenticator downloaded, click Next

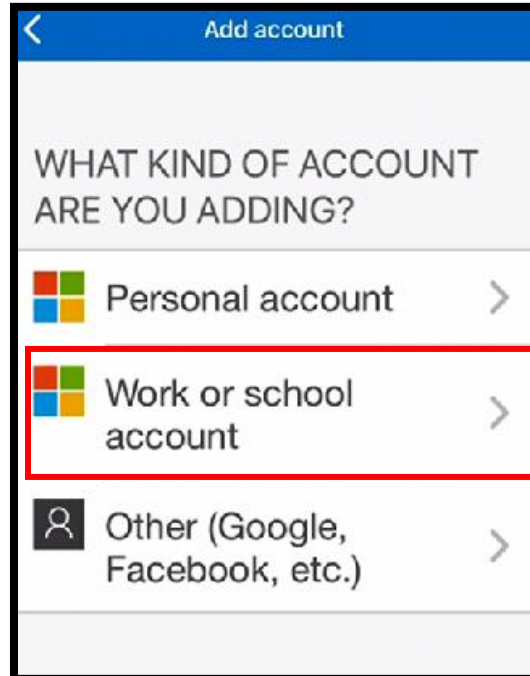


### Step III: Microsoft Authenticator App

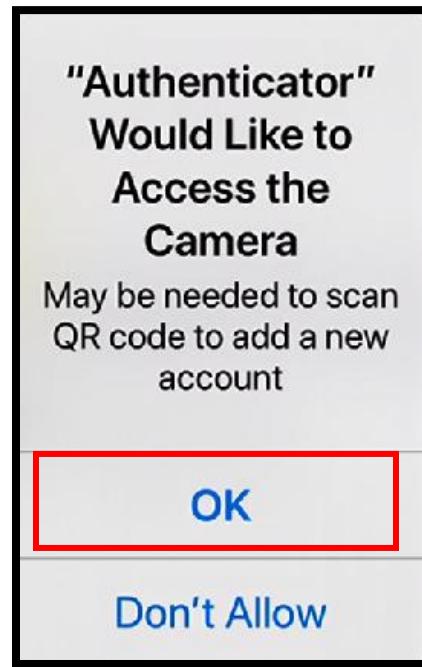
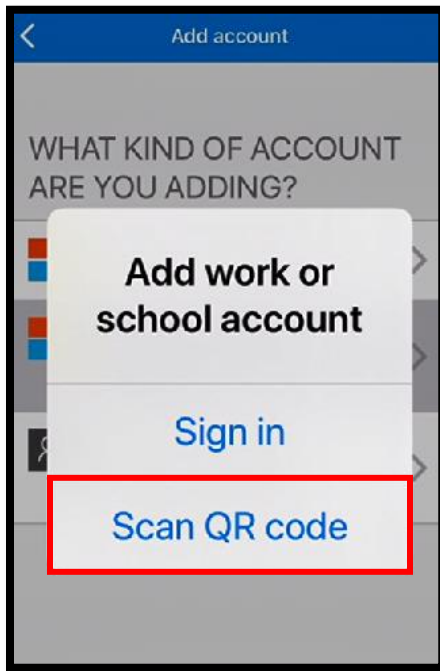
- Open the Microsoft Authenticator app on your mobile device
- Select **I agree** to the privacy statement



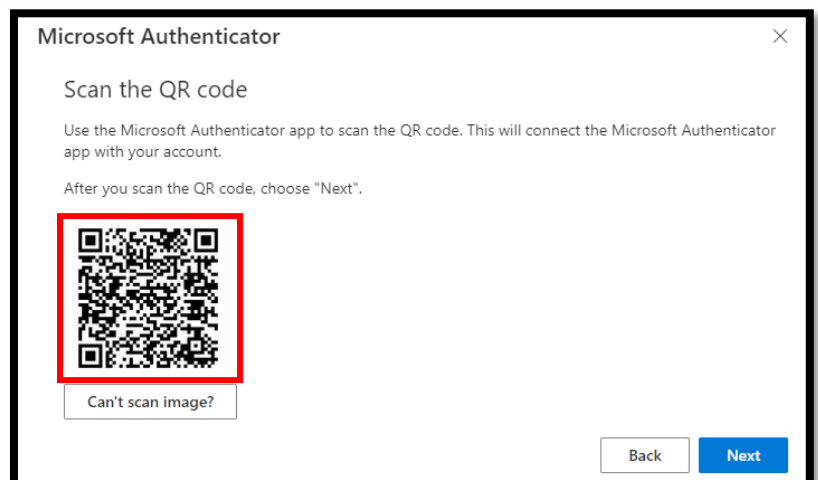
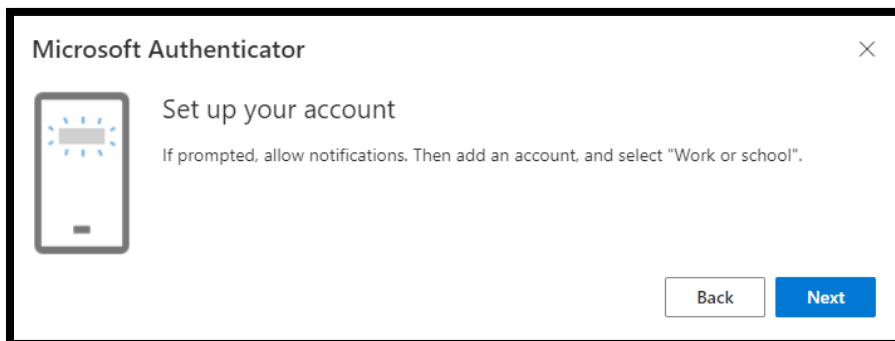
- Follow the instructions on the computer and select **Work or school account**



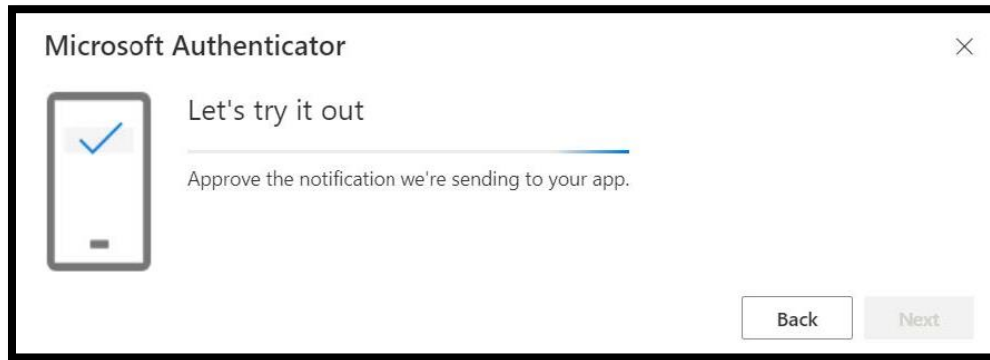
- Select **Scan QR Code** and click **OK** to give the app access to the camera



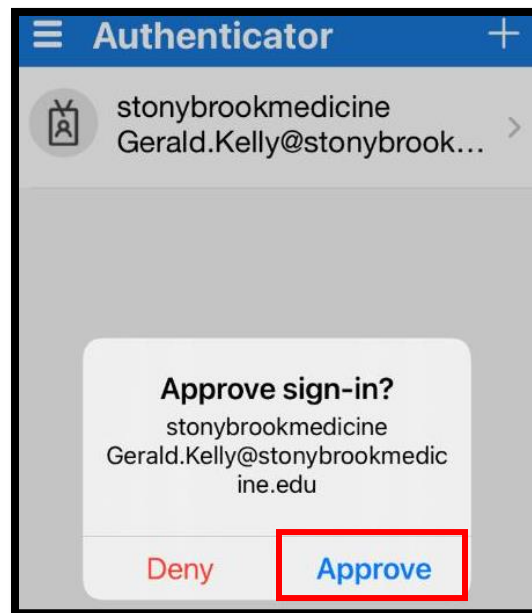
- On the computer, click **Next** then **Scan** the QR that appears with your phone. Finally click **Next**



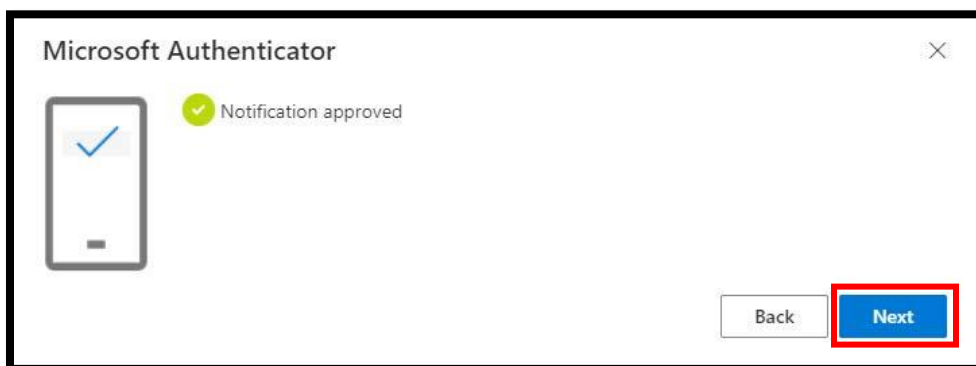
- The Microsoft Authenticator app will receive a test approval



- On your Mobile device, select Approve. You may be prompted to enter your phone's passcode

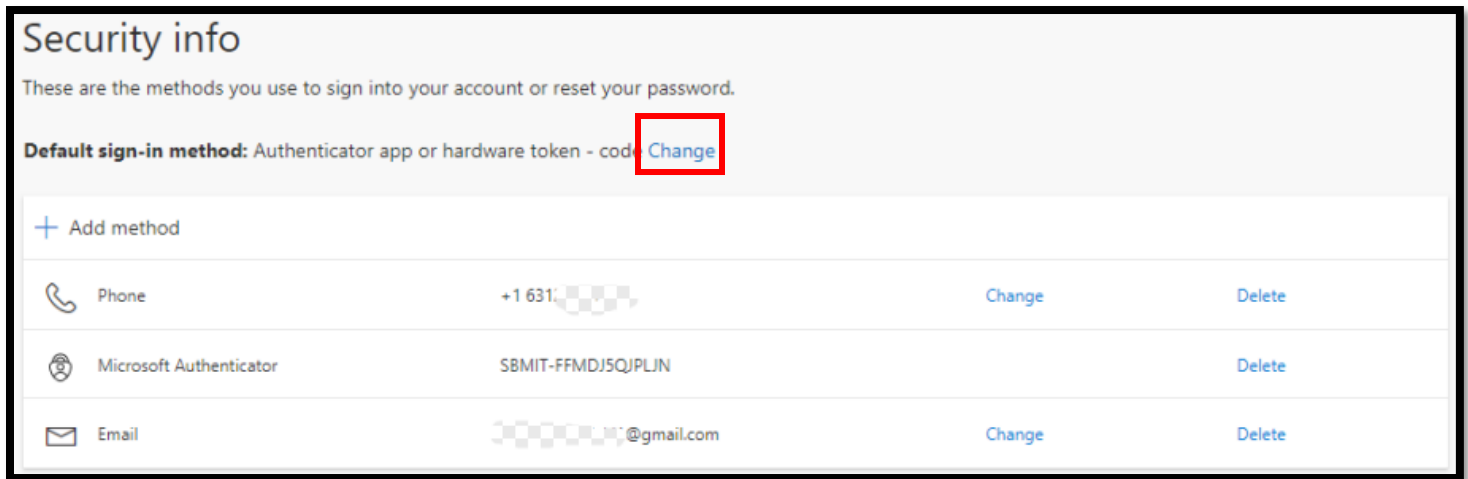


- On your computer, select **Next** once the approval is successful



#### Step IV: Defaults

- Change the default sign-in method by clicking **Change**



- Select Microsoft Authenticator – notification from the dropdown and click Confirm



To test internally, please try by accessing the following URL: <https://appstest-mfa.stonybrookmedicine.edu>

To test externally, please try by accessing the following URL: <https://appstest.stonybrookmedicine.edu/>

#### Contact Us

As always, if you have any questions or need additional support, you can open a service request at the [SBMIT Self-Service Portal](#) or by calling the Help Desk at (631) 444-HELP (4357).