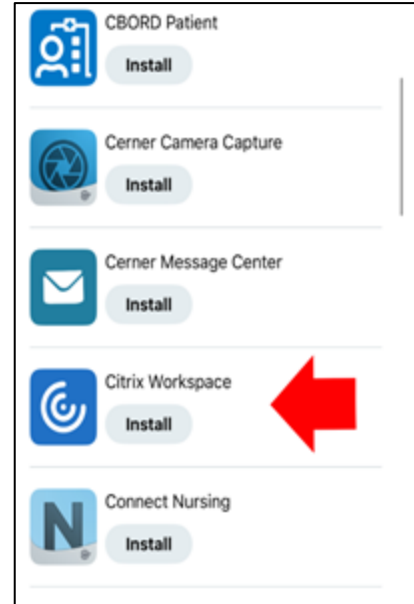
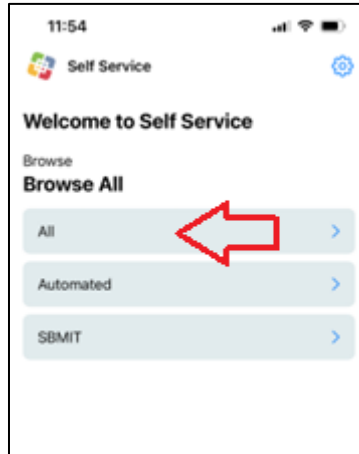


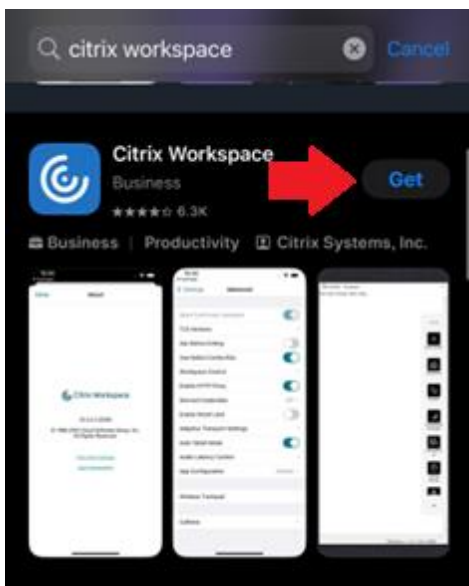
## Install Citrix on Apple iOS

Citrix Workspace can be used to access Stony Brook Medicine resources and applications such as Cerner PowerChart, share drives, and our Virtual Desktop. The steps below can be used to install Citrix Workspace on an Apple iOS device.

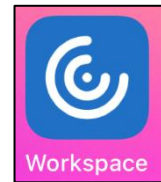
**Please Note:** If this is a Stony Brook Medicine IT issued iPhone or iPad, please install Citrix from the Self-Service App found on the device.



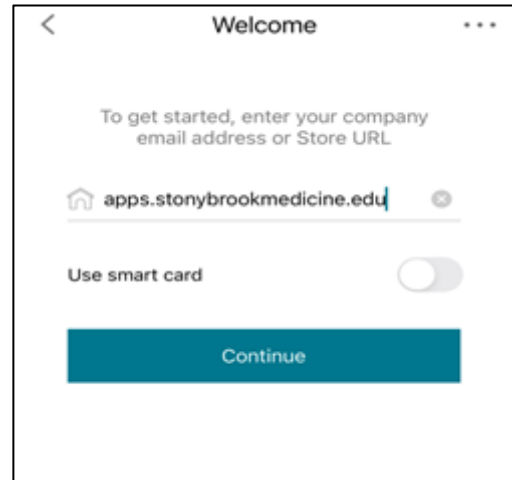
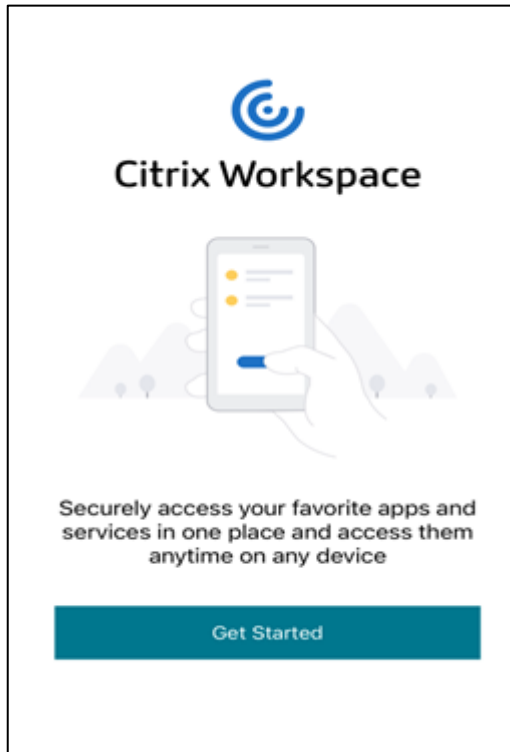
1: On a personal iPhone or iPad, you will need to install the app from the App Store. From the App Store, search for and get the application called [Citrix Workspace](#):



2: On the device home screen, you will now see an icon for Citrix Workspace:

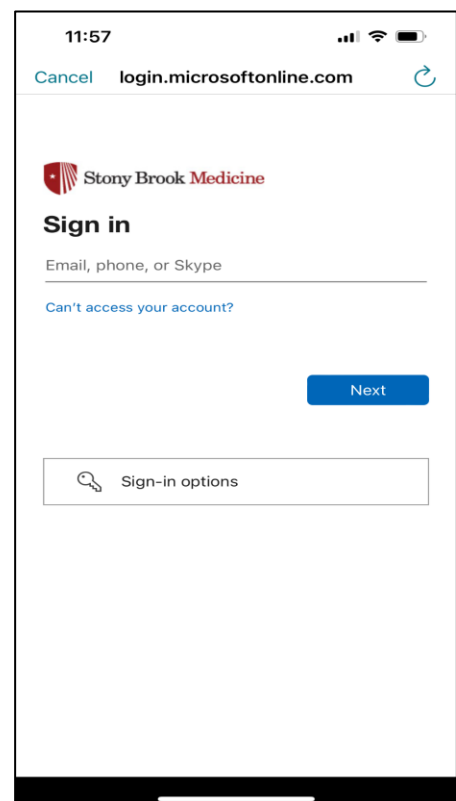


3: From the app, click **Get Started**, and then type [apps.stonybrookmedicine.edu](https://apps.stonybrookmedicine.edu) in the address/URL field and then click **Continue**.

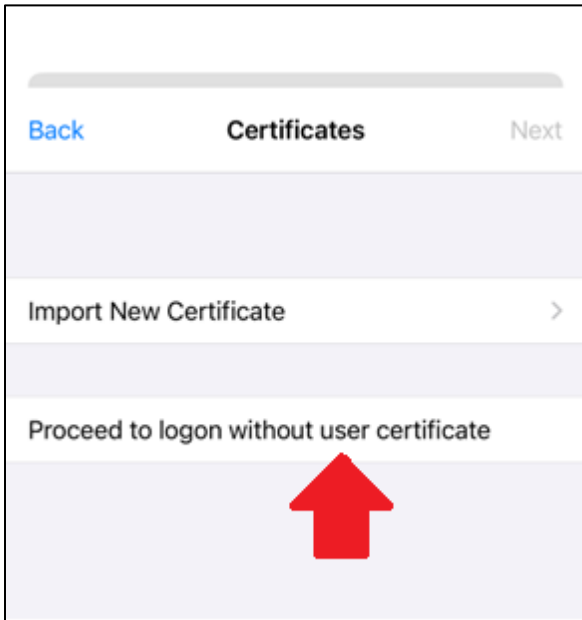


4: Sign in with your Stony Brook Medicine email username and password.  
(e.g. [John.Doe@stonybrookmedicine.edu](mailto:John.Doe@stonybrookmedicine.edu))

**Please Note:** If you are a vendor or consultant and do not have a Stony Brook Medicine email address, please use your UHMC username in the format below as the sign in username.  
(e.g. [jdoe@stonybrookmedicine.edu](mailto:jdoe@stonybrookmedicine.edu))

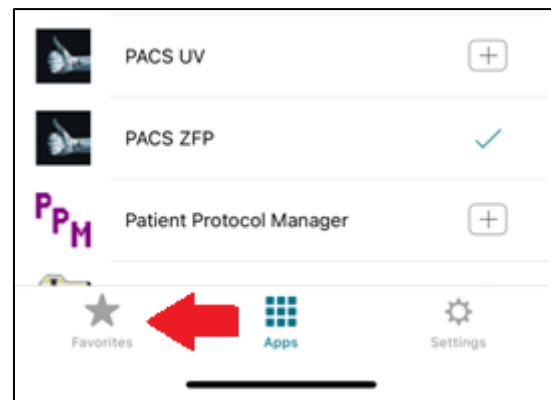
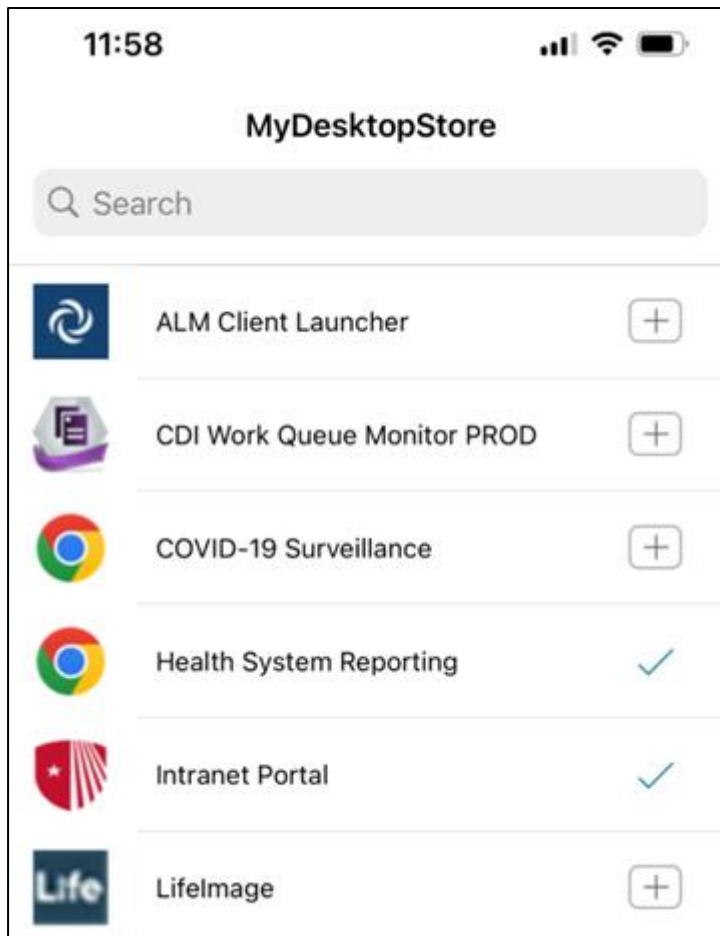


5. Select **Proceed to login without user certificate**:



Once installed, you will see all the applications that you have access to listed. Click on any application to open it.

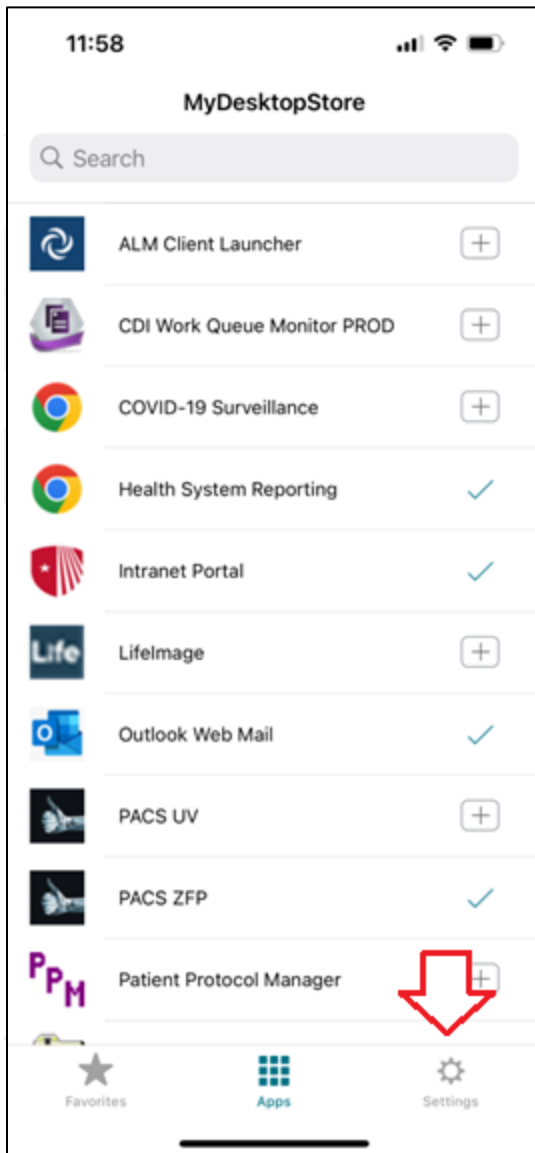
**TIP: The plus sign to the right of the application will add it to your favorites tab, which you can access at the bottom of the app.**



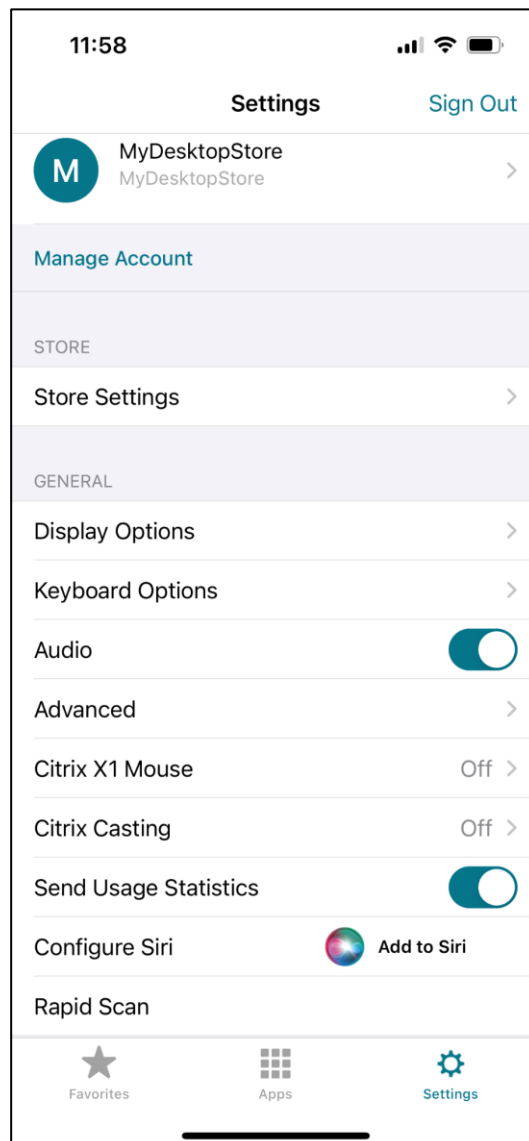
## Troubleshooting

For users who are experiencing text size difficulties, please follow the instructions below.

Click on the Settings button at the bottom:



Press the Display Options button, and then press the Resolution button:



Select the resolution that is most appropriate:

