**Stony Brook Medicine**

# HealthStream Learning Management System (LMS) Troubleshooting Guide

Access the HealthStream LMS from Google Chrome (preferred): **www.healthstream.com/hlc/sbumc**

- If using an iPhone or iPad, download Google Chrome from the App Store or click here. If you don't already have it, you will also need to download Adobe Acrobat Reader from the App Store or click here.
- If using a non-Apple smartphone or table, click here to download Google Chrome and click here to download Adobe Acrobat Reader.
- If a pop-up blocker is enabled, you will have to allow pop-ups before starting.
  *(click to view: Configuring Your Web Browser to Allow Pop-Ups)*
- Allow HealthStream cookies.
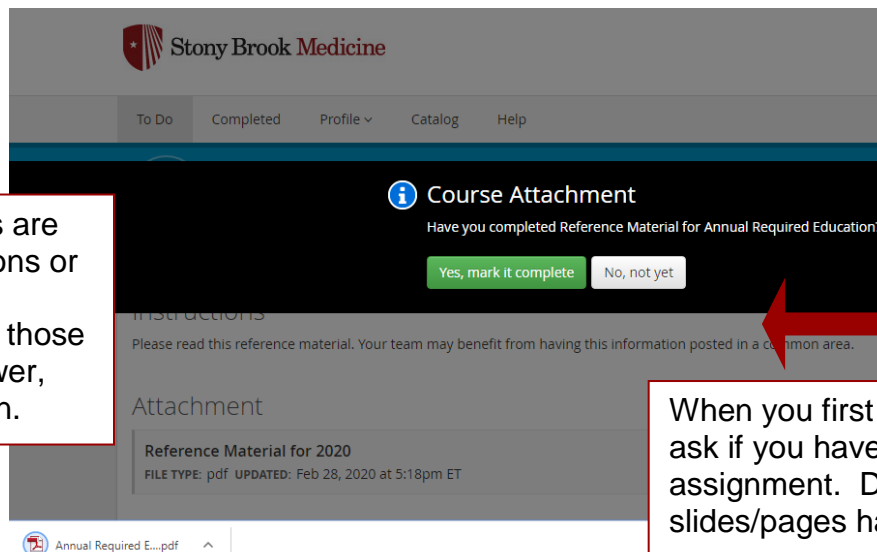
**Stony Brook Medicine**

**Sign In**

User ID

Password

Login

Password reminder   Forgot your password?

For new employees:

**User ID**: SB Medicine unique Employee ID #

**Password**: SB Medicine unique Employee ID #
(The system will require you to change your password)

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To Do   Completed   Profile ˅   Catalog   Help

ⓘ Course Attachment
Have you completed Reference Material for Annual Required Education?

Yes, mark it complete    No, not yet

Instructions
Please read this reference material. Your team may benefit from having this information posted in a common area.

Attachment

Reference Material for 2020
FILE TYPE: pdf UPDATED: Feb 28, 2020 at 5:18pm ET

📄 Annual Required E....pdf   ⌃

Some training modules are PowerPoint presentations or PDF documents.
Some computers open those types of files on the lower, left corner of the screen.

When you first open the course, it will ask if you have completed the assignment. Do not click yes until all slides/pages have been read.

Note: Stony Brook specific notes may open up in pop-up boxes on the relevant slide. You must read this information in order to progress to the next slide in the online course.

Once the document has loaded, click on the file name to view the document.

6/18/2020